



The Regional Refuse and Recycling Program is Administered by the Centre Region Council of Governments

Residential Guide to Refuse and Recycling 2020



On behalf of the participating municipalities, the Centre Region COG regularly solicits competitive bids for refuse and recycling collection services for residential properties in Benner, College, Ferguson, Harris and Patton Townships. As a result of the competitive bidding process in 2019, Advanced Disposal will continue to be the contracted hauler to provide your collection services from 2020 to 2025.



...HAS BEEN SELECTED to be the exclusive contracted hauler in Benner, College, Ferguson, Harris and Patton Townships for refuse and recycling removal for residential dwellings with curbside service. Per municipal ordinances, all residents are required to pay for and utilize the refuse and recycling services provided by the contracted hauler, Advanced Disposal. Inquiries regarding program participation requirements should be directed to the Centre Region COG at (814) 234-7198.

<http://crcog.net/refuse>
<http://centrecountyrecycles.org>
<http://advanceddisposal.com>



Advanced Disposal

YOUR SATISFACTION IS IMPORTANT TO US.



...IS VERY PROUD to provide refuse and recycling services to the residents of the Centre Region. Our company looks forward to supplying you with superior service.

OFFICE HOURS:
Weekdays, 8:00-5:00 PM
(814) 237-3713

REFUSE AND RECYCLING SERVICE OPTIONS:

- Regular Service**
\$19.54/month, billed quarterly
Service Description: Curbside collection of refuse in up to 8 bags or containers.
- Low Usage Service**
\$16.22/month, billed quarterly
Service Description: Curbside collection of refuse in 1 bag or container.

Each bag or container shall be no more than 35 gallons in volume and no more than 40 pounds.

ANY EXTRA BAGS ARE \$2.00 EACH

INCLUDED WITH BOTH SERVICE LEVELS:

- Unlimited recycling
- Semi-annual bulk waste collection
- Christmas tree recycling collection

ADDITIONAL SERVICE OPTION:

Door Refuse Service - At the door refuse service can be provided for an additional \$10.00 per month.

Refuse Collection Guidelines

Secure all trash in bags or standard sized (up to 33 gallon) cans—filled weight shall not exceed forty (40) pounds.

Customers can place up to 8 bags or containers at the curb for weekly collection.

You may place small bulk items curbside on your regular service day to count as one of your 8 bags as long as they meet the following restrictions:

- 1) Item weighs less than forty (40) pounds
- 2) One person can lift the item
- 3) Item will not damage the trucks

BULK COLLECTION: Each spring and fall, free bulk waste collections for items too large to containerize are scheduled. If you need to dispose of any large bulk items at a different time than the scheduled free collection, please contact our office for rates and scheduling, or visit our website at <http://advanceddisposal.com>.

YARD TRIMMINGS AND BRUSH:

Brush and leaves are collected through your municipality. Please contact them for collection schedules or visit the yard waste section at Centre Region COG's website: www.crcog.net/refuse.

While municipal yard waste options exist, your hauler will collect bundles or bags of brush or yard trimmings in place of the same number of refuse bags. Yard trimmings and brush must be prepared in the following manner:

- 1) Cut in lengths not exceeding six (6) feet
- 2) No larger than four (4) inches in diameter
- 3) Each bundle/bag shall not exceed forty (40) pounds
- 4) No grass clippings.

RENTAL PROPERTY OWNERS: All rental property owners are responsible for ensuring that their properties are in compliance with all solid waste and recycling ordinances. Program participation and payment are the responsibilities of the property owner.

ELECTRONICS COLLECTION: State law requires computers, TVs and their peripherals to be recycled. For no charge you can recycle electronics at the Centre County Recycling and Refuse Authority, other participating recycling centers, or during Bulk Collection.

Billing and Payment

Quarterly Bills - You will be billed quarterly in advance of service, and payment is due by the end of the quarter.

Online Bill Payment - You may now pay your invoice online at: <http://www.advanceddisposal.com/billpay>

Late Fees - A finance charge of the greater of \$5.95 or 1.5% of the amount past due will be applied to all balances 90 days or older and will become subject to suspension.

Suspension of Service - All accounts suspended for non-payment after 90 days will be assessed a \$10.00 reinstatement fee, as well as a certified mailing fee at prevailing postage rates. Repeat suspensions will result in a \$50.00 reinstatement fee.

Credits - Credits for vacancies may be applicable. Call CRCOG at (814) 234-7198.

Citations - Failure to pay for refuse services may result in a citation. Please contact the Centre Region COG for more information at (814) 234-7198.

Recycling Service Description

Curbside collection of recyclable materials will continue to be sub-contracted through the Centre County Recycling and Refuse Authority (CCRRA). <http://centrecountyrecycles.org>

The recyclable materials to be placed inside or beside your recycling bin are as follows:

- 1) **Glass Bottles and Jars** (clear, brown, blue and green)—items must be rinsed. Discard lids. Labels are acceptable.
- 2) **Aluminum and Metal Cans**, Aluminum Foil, Empty Aerosol and Paint Cans—items must be rinsed. Labels are acceptable.
- 3) **Plastic** (all bottles, jugs and jars with a narrow neck, colored and clear)—items must be rinsed. Lids are acceptable.
- 4) **Newspaper and Phone Books**—should be dry and placed in a paper or plastic grocery bag or tied with a string.
- 5) **Mixed Office Paper**, Junk Mail, Paperboard, Magazines and Catalogs—should be dry and placed in a paper or plastic grocery bag or tied with a string.
- 6) **Corrugated Cardboard**—should be dry. All boxes must be flattened and placed next to your red recycling bin. Maximum size for each piece is 4 feet by 6 feet.

All recycling bins and bundles are to be placed at the curb by 7:00 AM for collection. All inquiries about the recycling collection should be made to Advanced Disposal at (814) 237-3713.

The CCRRA provides transfer station services and can advise you on proper disposal of hazardous materials. Call the CCRRA at (814) 238-7005 for assistance.

Days & Hours of Collection

Collection Days – Your refuse and recycling pickup day will remain the same. If a change in your pickup day is necessary, we will contact you in advance.

Collection Hours – 7:00 AM to 7:00 PM. Please set refuse and recycling at the curb before 7:00 AM to ensure pickup.

Holidays – Should your pickup day fall on or after the following holidays, your refuse and recycling services will be delayed one (1) day the week of the holiday: New Year's Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day, and Christmas Day.

Changes to this schedule will be posted on the CRCOG and Advanced Disposal websites and communicated through email and phone alerts.

Helpful collection tips:

If your refuse or recycling collection was missed and you followed all required procedures to ensure collection, please contact our Advanced Disposal representative at (814) 237-3713 to resolve the issue.

Package glass or any **sharp object** carefully. Double or triple bagging as well as identifying the materials is very helpful and can help avoid injuries to our employees.

During winter months, please be sure that the area where your refuse is placed is clear of snow and ice. This will help prevent missed pickups and ensure the safety of our employees.



The Centre Region COG is the designated agent for the participating municipalities.

(814) 234-7198
Email at recycler@crcog.net

<http://crcog.net/refuse>